



**WARRANTY RETURN FORM**



DATE: \_\_\_\_\_

Dear Customer:

To receive credit on a parts warranty, you must complete **EVERY BLANK** on the Warranty Return Form below pertaining to your situation – 90 Day Part Warranty or Equipment Warranty return. The defective part and the **FULLY COMPLETED FORM** must be received no later than 15 days from the \*\* date the part is replaced. Any parts received without the proper information will only be held for 60 days; if you have not supplied all of the necessary information, the part will be discarded and **NO CREDIT WILL BE ISSUED**. We appreciate your cooperation in this matter.

Contact Name: \_\_\_\_\_

**\*\*FOR FRYMASTER COMPUTERS AND FRYPOTS ONLY\*\***

NEW POT / COMPUTER SERIAL #: \_\_\_\_\_

Phone Number: \_\_\_\_\_

OLD POT / COMPUTER SERIAL #: \_\_\_\_\_

Account Number: \_\_\_\_\_

**90 DAY PART WARRANTY ONLY**

PART NUMBER: \_\_\_\_\_ PART NAME: \_\_\_\_\_ QTY \_\_\_\_\_

EQUIP MODEL NUMBER: \_\_\_\_\_ EQUIP SERIAL NUMBER: \_\_\_\_\_

DATE PART INSTALLED: \_\_\_\_\_ \*\*DATE PART REPLACED: \_\_\_\_\_

ORIGINAL WHALEY INVOICE #: \_\_\_\_\_ REPLACEMENT WHALEY INVOICE #: \_\_\_\_\_

EQUIPMENT INSTALLED AT: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

CITY, STATE & ZIP CODE: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

DESCRIBE PART DEFECT IN DETAIL: \_\_\_\_\_

**EQUIPMENT WARRANTY ONLY**

PART NUMBER: \_\_\_\_\_ PART NAME: \_\_\_\_\_ QTY \_\_\_\_\_

EQUIP MODEL NUMBER: \_\_\_\_\_ EQUIP SERIAL NUMBER: \_\_\_\_\_

DATE EQUIP INSTALLED: \_\_\_\_\_ DATE PART REPLACED: \_\_\_\_\_

EQUIPMENT INSTALLED AT: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

CITY, STATE & ZIP CODE: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

DESCRIBE PART DEFECT IN DETAIL: \_\_\_\_\_

REPLACEMENT WHALEY INVOICE #: \_\_\_\_\_

**\*PLEASE SHIP ALL RETURNS WITH WARRANTY FORM TO\***

**SHIPPING UPS or FEDEX:**

Whaley Foodservice Repairs  
Attn: Ricky Reed  
137 Cedar Road  
Lexington, SC 29073

**US POSTAL SERVICES:**

Whaley Foodservice Repairs  
Attn: Ricky Reed  
PO Box 615  
Lexington, SC 29071

**CONTACT US AT:**

Phone: (803)-996-9900  
Toll Free: (800)-877-2662  
Fax: (803)-996-9924